



## 2023 Rates: Rack rates

<u>ACCOMMODATION</u>	<b>16 January 2023– 15 December 2023</b>
	<b>RACK</b>
Per person per night sharing	R4995.00
Per single per night	R6495.00
	<b>16 December 2023– 15 January 2024</b>
	<b>RACK</b>
Per person per night sharing	R5245.00
Per single per night	R6820.00

### Includes

- Accommodation with tax included.
- All meals included.
- All drinks including wines, spirits, teas, coffees, soft drinks and mineral water.
- Laundry service.
- Wi - Fi Internet Access.
- Dawn & dusk safaris in open Land Cruiser.

### Excludes

- Conservation fees of R120.00 per person per night.

### Children

Children under the age of 16 years are not permitted at Tambuti Lodge.

Children 16 years and older will need to be accommodated in their own room at the applicable adult rates (single supplement applies).

### Accommodation

We can accommodate a maximum of 10 guests. Tambuti Lodge consists of five luxury suites all fitted with contemporary furnishings. Surrounded by striking Tambuti Trees, all suites are air-conditioned with en-suite bathroom equipped with twin hand basins, bath, indoor and outdoor showers, separate toilet, complete with a private outside patio.

**Reservations:** +27 76 056 5064

**Email:**

[info@tambutilodge.com](mailto:info@tambutilodge.com)

[www.tambutilodge.com](http://www.tambutilodge.com)



## Terms & Conditions

### Currency

All rates in this agreement are quoted in South African Rands and include taxes.

### Taxes

All rates in this agreement include taxes.

### Conditions in respect of rates

Contracted rates are applicable on the Operator's company account only.

### Reservations

Bookings are on a request basis and must be accompanied by the following information.

- All the names of the guests; Full names (First name and last name)
- Arrival and departure dates and flight details if applicable and any dietary or special requests

Reservations to be directed to the Lodge Reservations Office at the following contact details:

**Reservations:** +27 76 056 5064  
**Lodge Mobile:** +27 63 687 6807  
**Emergency:** +27 63 687 6807 / +27 76 056 5064  
**Email:** [info@tambutilodge.com](mailto:info@tambutilodge.com)

The Lodge shall accept and confirm the reservations in writing and notify the Operator.

### Check-in and Check-out

Check-in is at 13h00 and check-out is at 11h00.

The lodge cannot accommodate early check-ins. Please ensure that your transport to and from the lodge is arranged timeously to coincide with our check-in and check-out times.

### Payments

All bookings must be paid for 30 days prior to the guests' arrival date. Reservation shall be subject to cancellation in the event prepayment is not received as contracted. All credit cards accepted except American Express and Diners.

Transfers are to be made to the lodge's bank account as follows:

**Name of Bank:** Investec  
**Name of Company:** Pilanesberg Proprietary Holdings  
**Account Number:** 10011381012  
**Branch Code:** 580105

All Transfers to be emailed to the Reservations Department with the guest names as proof of payment. All bank charges will be borne by the Operator.



### **Bookings**

Full payment must be made 30 days prior to arrival. Thereafter cancellation fees will apply as per the cancellation policy below.

Bookings made less than 30 days prior to arrival must be paid in full, thereafter cancellation fees will apply as per the cancellation policy below.

If payment is not received as per the above, the booking will be cancelled.

### **Cancellation Policy**

- 50% cancellation fee if cancelled 30 days and less prior to arrival.
- 75% cancellation fee if cancelled 14 days and less prior to arrival.
- 100% cancellation fee if cancelled 7 days and less prior to arrival, or no show.

### **Covid and Lockdown related Cancellations**

Please note that no refunds will be given for any Covid and lockdown related cancellations. We will gladly move your booking to a later date.

All reservations, amendments or cancellations are valid only if advised and accepted in writing.

### **No Show**

Non-arrivals will be subject to 100% of the rate for the entire period of the reservation.

*"Please note that rates are subject to change at the discretion of the Management".*